

**Telephone Directory of Bihar Circle and Patna Telephone District**

4889 SHRI BHOLA MANJHI. Will the Minister of COMMUNICATIONS be pleased to state.

(a) when the last Telephone Directory of Bihar Circle was printed and what is the normal period of gap between two issues of printing of Telephone Directory of Bihar Circle and Patna Telephone District, and

(b) the steps being taken by Government for early publication of Telephone Directory and by what time the new Telephone Directory is expected to be published?

THE MINISTER OF COMMUNICATIONS (SHRI H N BAHUGUNA). (a) Last Telephone Directory of Bihar Circle was printed in October, 1972

Normal gap between two issues of Bihar Circle (including Patna) Telephone Directory is one year. No separate Directory has so far been printed for Patna Telephone District

(b) Printing of the next issue of Bihar Circle (including Patna) Telephone Directory has already been started and the directory is expected to be published by October, 1973

**Expenditure on Maintenance of Telephone system at Patna**

4880 SHRI BHOLA MANJHI. Will the Minister of COMMUNICATIONS be pleased to state:

(a) the actual expenditure on the maintenance of Telephone system at Patna under D.E. (Phones), Patna, prior to the creation of the Telephone District and actual expenditure on the maintenance of Telephone system at Patna under DMT Patna during last one year;

(b) the number of Telephone connections working on the date of opening of Patna Telephone District and on the 1st July, 1973;

(c) the number of Officers employed for the maintenance of Patna Telephone System on the date of creation of Patna Telephone District and on the 1st July, 1973 and the expenditure on establishment charges during 1969-70 and 1972-73 in Patna Telephone system,

(d) whether Telephones more than sanctioned are being utilised for clerical and non-operative duties at the cost of efficiency, and

(e) the steps being proposed by the administration to streamline the services and stop cross talks in Telephone system?

THE MINISTER OF COMMUNICATIONS (SHRI H N BAHUGUNA). (a) Telephone District was created on 22-2-1972

**Maintenance expenditure —**

(i) During 71-72—Rs 8,26,000

(ii) During 72-73—Rs 13,35,000

**(b) No. of Telephones working —**

(i) On 22-2-72—11,030

(ii) On 1-7-73—11,390

**(c) No. of officers for maintenance**

(i) On 22-2-72—8

(ii) On 1-7-73—8

(iii) For Planning and Administration work—6

**Establishment charges —**

(i) 1969-70—Rs 25,767.53

(ii) 1972-73—Rs 52,04,700

**(d) No. Sr.**

(e) A number of steps have already been taken to streamline the services. Intensive testing of all the equipment, recruitment and training of staff to make up the shortages, rehabilitation of the external plant, addition of equipment for carrying the increased traffic etc. are some of these steps. Faults and call failures have already been reduced considerably and system has come up to a high level of efficiency. Cross talk has been practically eliminated.