

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 3184
TO BE ANSWERED ON 09TH AUGUST, 2024**

TARGET AND ACHIEVEMENTS UNDER AYUSHMAN BHARAT YOJANA

3184. SHRI DILESHWAR KAMAIT:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) the details of the targets fixed and achievements made under Ayushman Bharat Yojana, so far;
- (b) the number of senior and disabled persons covered under the said scheme;
- (c) whether the Government has issued any guidelines to the private and Government hospitals situated in the States under the said scheme for the convenience of the patients, if so, the details thereof;
- (d) whether any toll-free number has been issued for the solution of the problems being faced by the patients/people during the treatment under the Ayushman Bharat Yojana; and
- (e) if so, the details thereof?

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SHRI PRATAPRAO JADHAV)**

(a): Ayushman Bharat - Pradhan Mantri Jan Arogya Yojana (AB-PMJAY) is the largest publicly funded health assurance scheme in the world, which provides health cover of Rs. 5 lakh per family per year for secondary and tertiary care hospitalization to approximately 55 crore beneficiaries corresponding to 12.34 crore families, constituting the bottom 40% of India's population. AB-PMJAY is an entitlement-based scheme. The utilization of the scheme is driven by the demand of services by the eligible beneficiaries.

As on 30.06.2024, more than 34.7 crore Ayushman cards have been created under the scheme and a total number of 7.37 crore hospital admissions worth Rs. One lakh crore have been authorized under the scheme. Further, a total of 29,281 hospitals including 12,625 private hospitals have been empanelled under the scheme.

(b): There is no limit on the family size and all members of the eligible families irrespective of age are covered under the scheme. Presently, more than 4.7 crore individuals aged more than 60 years are covered for availing healthcare services under the scheme.

All the disabled individuals, belonging to eligible families as identified in the databases used under the scheme, are entitled for availing healthcare services under the scheme. The beneficiaries under AB-PMJAY are not categorized on the basis of disability and hence this information is not available.

(c): The government has issued multiple guidelines for the empanelled hospitals from time to time like setting up a kiosk in the empanelled hospital for facilitation of patients, engagement of PM-AM, grievance redressal mechanism etc. for the convenience of the patients.

(d) and (e): The National Call Centre, accessible via toll-free number 14555, serves as the main contact point for various PMJAY stakeholders. Its goal is to address PMJAY related queries, provide information to beneficiaries about their entitlements and access to services, and handle grievance redressal. Some of the 33 States/UTs implementing the scheme have their own call centre along with the National Call Centre toll-free number.
