

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 1414
TO BE ANSWERED ON 04.12.2024

CSCs IN UTTAR PRADESH

1414. SHRI SHASHANK MANI:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government has data on the number of Common Service Centers (CSCs) currently operational in Uttar Pradesh, if so, the details thereof, district-wise and their impact on rural business activities; and

(b) whether there has been progress in providing high-speed internet and mobile connectivity in villages across Uttar Pradesh along with digital training programmes specifically for rural entrepreneurs with a focus on women and youth and if so, the details thereof?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI JITIN PRASADA)

(a): Common Services Centres (CSCs) are set up by Village Level Entrepreneurs (VLEs) and are an initiative of Ministry of Electronics and Information Technology, Government of India through CSC e-Governance Services India Limited, a special purpose vehicle (SPV) set up for this purpose. The CSC initiative (i.e. CSC 2.0 project) aims to connect government to rural citizens by delivering services to citizens till Gram Panchayat level. Over 800 services are being delivered through CSCs, including government services, financial services and services related to Aadhaar, various social welfare schemes, education, telemedicine, travel bookings, utility payments, etc.

CSC e-Governance Services India Limited has apprised that as on 31.10.2024, a total of 1,21,640 CSCs (rural + Urban) are functional in Uttar Pradesh, out of which 95,803 CSCs are functional at the Gram Panchayat (GP) level. District-wise number of functional CSCs in the States of Uttar Pradesh, as on 31.10.2024, are at Annexure-I.

These centres are run by Village Level Entrepreneurs on a self-sustainable & entrepreneurship model. Further, CSC e-Governance Services India Limited apprised that these CSCs provide approximately 3.5 lakh jobs in rural areas of Uttar Pradesh (on an average of 3-4 individuals per CSC), creating valuable livelihood opportunities. The CSCs have provided a thrust to the several business activities by promoting outreach of Government to Citizen (G2C) and Business to Citizen (B2C) services to the last mile.

(b): Department of Telecommunications (DoT) has apprised that there has been progress in providing high speed internet and mobile connectivity in villages across Uttar Pradesh, as follows:

- Total villages in Uttar Pradesh - 1,05,531
- Total number of villages covered with mobile connectivity as on 31.10.2024 - 1,05,445.
- Total number of villages covered with high-speed mobile internet (3G/4G) as on 31.10.2024 - 1,05,236.

CSC e-Governance Services India Limited apprised that it has provided 'behavioural and soft skills training' to VLEs under the Mission Karmayogi program initiated by the MeitY.

Further, apprised that as on 31.10.2024, over 96,000 VLEs have undergone training. These efforts aim to equip VLEs with the skills required to operate CSCs effectively and expand their services, thus promoting digital literacy and entrepreneurship among rural communities, with a focus on women and youth. Details are at Annexure II.

MeitY has also implemented Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA), was launched by Government of India to promote digital literacy in rural India. The aim was to reach 6 crore rural households (one person per household) nationwide.

The National Sample Survey Office (NSSO) conducted the 'Comprehensive Annual Modular Survey' (CAMS) in its 79th round (July, 2022 to June, 2023) and the data in their report indicated a significant positive trend in digital literacy across both rural and urban areas of India. As against 6 crore, 6.39 crore individuals were trained across the country as on March 31, 2024. From the said report and given the significant rise in smart-phone usage, internet penetration, and digital engagement in rural areas, the objectives of the scheme have been successfully achieved.

In the state of Uttar Pradesh, a total of 1,63,14,369 candidates were enrolled and 1,45,48,273 candidates were trained under the PMGDISHA Scheme.

District-wise functional CSCs in Uttar Pradesh, as on 31.10.2024		
District Name	Total (Urban + Rural)	Rural
Agra	1,776	1,152
Aligarh	1,527	1,050
Ambedkar Nagar	1,506	1,311
Amethi	1,600	1,518
Amroha	1,557	1,211
Auraiya	1,090	825
Ayodhya	1,591	1,425
Azamgarh	2,291	2,052
Baghpat	764	554
Bahraich	2,014	1,788
Ballia	1,653	1,441
Balrampur	1,197	1,055
Banda	908	702
Barabanki	1,980	1,738
Bareilly	3,187	2,207
Basti	1,815	1,653
Bhadohi	951	813
Bijnor	2,574	1,981
Budaun	2,050	1,569
Bulandshahr	2,321	1,695
Chandauli	1,302	1,156
Chitrakoot	561	460
Deoria	2,197	1,857
Etah	1,235	964
Etawah	1,097	786
Farrukhabad	1,326	986
Fatehpur	1,204	968
Firozabad	1,714	1,003
Gautam Buddha Nagar	807	271
Ghaziabad	1,395	394
Ghazipur	1,731	1,547
Gonda	2,217	2,017
Gorakhpur	2,461	2,058
Hamirpur	764	544
Hapur	818	612
Hardoi	2,139	1,819
Hathras	1,067	775
Jalaun	1,036	692
Jaunpur	2,279	2,008
Jhansi	1,001	637
Kannauj	831	625
Kanpur Dehat	1,288	1,080
Kanpur Nagar	1,567	740
Kasganj	995	732
Kaushambi	1,130	971
Kheri	2,031	1,807
Kushi Nagar	2,607	2,267
Lalitpur	775	613
Lucknow	2,596	1,238
Maharajganj	2,162	1,944

Mahoba	684	501
Mainpuri	1,400	1,020
Mathura	1,180	756
Mau	1,218	947
Meerut	1,778	982
Mirzapur	1,390	1,199
Moradabad	2,804	1,893
Muzaffarnagar	1,349	1,038
Pilibhit	1,964	1,616
Pratapgarh	2,387	2,165
Prayagraj	3,418	2,988
Rae Bareli	1,682	1,485
Rampur	2,044	1,580
Saharanpur	2,802	2,098
Sambhal	1,872	1,476
Sant Kabeer Nagar	1,148	1,034
Shahjahanpur	1,989	1,621
Shamli	889	599
Shravasti	702	649
Siddharth Nagar	1,980	1,816
Sitapur	1,965	1,659
Sonbhadra	1,315	1,164
Sultanpur	1,345	1,262
Unnao	1,788	1,495
Varanasi	1,862	1,449
Total	1,21,640	95,803

Source: CSC e-Governance Services India Limited

Status of training of VLEs under Mission Karmayogi			
State/UT	No. of VLEs participated (Male)	No. of VLEs participated (Female)	Total no. of VLEs participated
Andhra Pradesh	1,094	349	1,443
Arunachal Pradesh	25	2	27
Assam	2,277	779	3,056
Bihar	16,362	1,007	17,369
Chhattisgarh	3,795	980	4,775
Delhi	1	0	1
Gujarat	1,461	129	1,590
Haryana	678	63	741
Himachal Pradesh	246	35	281
Jammu And Kashmir	1,261	119	1,380
Jharkhand	13,243	1,961	15,204
Karnataka	1,350	107	1,457
Kerala	132	73	205
Madhya Pradesh	7,039	774	7,813
Maharashtra	9,280	986	10,266
Meghalaya	128	48	176
Mizoram	84	14	98
Nagaland	31	25	56
Odisha	4,688	358	5,046
Punjab	755	129	884
Rajasthan	3,289	390	3,679
Sikkim	88	36	124
Tamil Nadu	1,055	351	1,406
Telangana	1,268	307	1,575
Tripura	284	31	315
Uttar Pradesh	10,211	657	10,868
Uttarakhand	2,153	392	2,545
West Bengal	3,789	300	4,089
Grand Total	86,067	10,402	96,469

Source: CSC e-Governance Services India Limited
