

Government of India
Ministry of Consumer Affairs, Food and Public Distribution
Department of Consumer Affairs

LOK SABHA
UNSTARRED QUESTION NO. 2574 (OIH)
TO BE ANSWERED ON 11.12.2024

CASES REGISTERED BY STATE CONSUMER DISPUTES REDRESSAL COMMISSIONS

2574. SHRI TANUJ PUNIA:
(OIH)

Will the Minister of **CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION**
उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण मंत्री be pleased to state:

- (a) the details of the number of cases registered by State Consumer Disputes Redressal Commissions during the last three years, State-wise;
- (b) the details of number of cases disposed of out of the said cases;
- (c) the number of cases related to AI, financial sector, real estate sector, medical negligence and online shopping out of the above mentioned cases; and
- (d) the details of the number of cases disposed out of them?

ANSWER

उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण राज्य मंत्री
(श्री बी.एल. वर्मा)

THE MINISTER OF STATE
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
(SHRI B.L.VERMA)

(a) to (d) : The details of the number of consumer complaints filed and disposed during the last three years (01.01.2022- 31.10.2024) in State Consumer Disputes Redressal Commissions are at **Annexure.**

ANNEXURE REFERRED TO IN REPLY TO PARTS (a) to (d) OF THE LOK SABHA UNSTARRED QUESTION NO. 2574 for 11.12.2024 REGARDING FILING AND DISPOSAL OF CONSUMER CASES DURING LAST THREE YEARS (01.01.2022-31.10.2024)

Sr. No	COMMISSION(S)	FILED	DISPOSED
1	Andaman Nicobar	5	1
2	Andhra Pradesh	2170	823
3	Arunachal Pradesh	11	0
4	Assam	181	53
5	Bihar	1238	187
6	Chandigarh	1366	1080
7	Chhattisgarh	1265	933
8	Delhi	2421	901
9	Goa	144	96
10	Gujarat	4016	1129
11	Haryana	4173	467
12	Himachal Pradesh	1013	531
13	Jharkhand	289	54
14	Karnataka	8687	2590
15	Kerala	2612	534
16	Madhya Pradesh	5626	1773
17	Maharashtra	9017	787
18	Manipur	47	21
19	Meghalaya	31	23
20	Mizoram	20	12
21	Nagaland	3	1
22	Odisha	2431	481
23	Puducherry	27	13
24	Punjab	3086	1583
25	Rajasthan	4751	2492
26	Sikkim	15	4
27	Tamil Nadu	4982	1521
28	Telangana	3353	828
29	Tripura	158	127
30	Uttar Pradesh	6171	1920
31	Uttarakhand	516	196
32	West Bengal	2575	1115
