

Need to establish an Intra Circle Hub at Shoranur Railway Mail Service office in Kerala ? Laid

SHRI K. RADHAKRISHNAN (ALATHUR): I rise to bring the attention of this house to the critical challenges posed by the proposed merger of the Shoranur Railway Mail Service (RMS) office with Speed Post processing hubs. Shoranur RMS, known as the 'Gateway of Kerala' for postal goods, plays a pivotal role in sorting and dispatching postal items for 55 post offices across Malabar and neighboring regions. This merger threatens not only the efficiency of postal services but also the livelihoods of 36 departmental staff, 14 Gramin Dak Sevaks, and 22 outsourced employees, many of whom face permanent job loss. The closure of Shoranur RMS would lead to increased delivery delays, particularly for remote regions, and discontinue late-hour booking services vital for public needs. Moreover, merging distinct services like Registered Post and Speed Post without addressing disparities in postage rates compromises the trust of postal customers. Shoranur RMS office is the most important center in Kerala that handles SSLC and Plus Two exam answer paper bags. Up to 2000 exam papers are handled daily during the exam period. I urge the Government to reconsider this directive and establish an Intra Circle Hub (ICH) at Shoranur RMS to enhance service efficiency and preserve the office's operational legacy.