Need for comprehensive measures to curb cyber crimes in the country- Laid

SHRI P. P. CHAUDHARY (PALI): I draw the attention of the Hon'ble Minister of Home Affairs to the alarming rise in digital scams targeting our senior citizens. Recent cases reveal a disturbing pattern where fraudsters exploit the digital vulnerability of the elderly. A retired engineer in Delhi lost ₹10 crore through an investment scam, a 72-year-old in Chennai was duped of ₹4.72 crore through fake banking alerts, and an 82-year-old in Hyderabad lost ₹1.38 crore to impersonators claiming to be Government officials. These scammers often use sophisticated tactics, including deep-fake technology and official-looking documents, making it increasingly difficult for seniors to distinguish legitimate communications from fraudulent ones. The lack of accessible digital literacy resources, combined with isolation and limited access to immediate verification mechanisms, makes our elderly particularly vulnerable. Current cybercrime reporting systems, while robust, often prove challenging for seniors to navigate effectively. I urge the Ministry to establish Physical Aadhaar Assistance Centers with dedicated senior citizen help desks, implement real-time transaction monitoring systems, and create a simplified emergency response mechanism for immediate fund freezing. Additionally, we need mandatory digital literacy programs at bank branches and regular security audits of Aadhaar-linked services.