

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO. 2778  
ANSWERED ON 6<sup>TH</sup> AUGUST, 2025**

**POSTAL DEPARTMENT LAND FOR COMMERCIAL PURPOSE**

**2778. ADV. ADOOR PRAKASH:**

Will the Minister of COMMUNICATION be pleased to state:

- (a) whether the Government is planning to develop the land owned by the Postal Department for commercial purpose, if so, the details thereof and the plan prepared for the same;
- (b) the details of measures taken/being taken by the Government to make the Post Offices in the country into profit centres;
- (c) whether the Government is aware that large number of post offices in the country are functioning in rented buildings even though the department have own land where the post offices are situated and if so, the details thereof;
- (d) whether Government has any plan to construct own building for post offices functioning in place of rented buildings and if so, the details thereof; and
- (e) whether the Government has considered the demand for construction of building for post offices in Attingal constituency, Kerala where department is having its own land and if so, the details thereof and if not, the reasons therefor?

**ANSWER**

**MINISTER OF STATE FOR COMMUNICATIONS AND RURAL DEVELOPMENT  
(DR. PEMMASANI CHANDRA SEKHAR)**

- (a) No, sir. No plan has been prepared.
- (b) The measures taken/being taken by the Government to make Post Offices in the country into profit centres are as under:
  - i. Identification of Business Verticals and horizontals and Process Reengineering: The Department of Posts (DoP) is optimizing its business verticals and processes. Leveraging India Post's extensive last-mile network, it aims to deliver mail, financial, citizen-centric, and government services efficiently.
  - ii. Focus on Parcel and Logistics - Technology-Driven Logistics and Supply Chain Evolution: A key focus is expanding parcel and logistics services with mechanized delivery, road transport networks, integrated hubs, and e-commerce partnerships to become a major logistics player

- iii. Digital and Technological Upgrades - IT Modernization Project 2.0: The IT Modernization Project 2.0, featuring the APT 2.0 platform, is driving digital transformation for improved customer experience.
- iv. Digital Address Code (DIGIPIN): The DIGIPIN initiative introduces a geo-coded addressing system to simplify address management and support KYC processes
- v. Estates Management: On the estates front, land holdings have been reassessed and optimized to support business growth and inclusivity, including facilities for differently-abled persons and women.
- vi. Analysis of the Financials of DoP: By investing in infrastructure, improving operational efficiency, and digitizing services, DoP aims to achieve financial sustainability.

(c) Yes, sir.

Out of 25,096 Departmental post offices, only 4,499 Post office are functioning from buildings owned by the Department and rest 20,597 are functioning from rented buildings. There are 1460 vacant plots in the Department.

(d) Yes, sir.

Department has an approved plan from 2021-22 to 2025-26 under the Estates Management Scheme (EMS) for construction of new post office buildings. New post office buildings constructed from 2021-22 to 2024-25 is as below:

Activity	2021-22	2022-23	2023-24	2024-25
Post office buildings constructed	44	45	55	48

There is plan to construct 439 post offices in FY 2025-26.

(e) Yes, sir.

A total of nine vacant departmental land parcels are available within Attingal Parliamentary Constituency, the details of which are as under:

- i. Avanavancherry
- ii. Chirayinkil West
- iii. Kadakkavur-II
- iv. Palayamkunnu
- v. Pangode
- vi. Pirappancode
- vii. Perunkuzhy
- viii. Vamanapuram
- ix. Kallar

Among the above, the sites at Avanavancherry (Sl. No.1) and Pangode (Sl. No. 5) have been earmarked for the construction of new Post Office buildings during the financial year 2025-26. The feasibility, based on site suitability and related technical parameters, for constructing Post Office buildings at two locations is being examined by the Postal Civil Wing.

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