## GOVERNMENT OF INDIA MINISTRY OF RAILWAYS

# LOK SABHA UNSTARRED QUESTION NO. 2787 TO BE ANSWERED ON 06.08.2025

#### **AADHAAR BASED AUTHENTICATION FOR TATKAL TICKET BOOKING**

2787. DR. VINOD KUMAR BIND:
SHRI RAJESH NARANBHAI CHUDASAMA:
SHRI PRATAP CHANDRA SARANGI:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether Aadhaar-based authentication will be mandatory for Tatkal ticket bookings and if so, the details thereof;
- (b) whether passengers with Aadhaar-linked IRCTC accounts will get booking priority;
- (c) if so, the details thereof;
- (d) the manner in which this move will help reduce misuse of Tatkal tickets by agents and touts; and
- (e) whether this rule will also apply to offline bookings and if so, the details thereof along with the details of technical upgrades made to support it?

#### ANSWER

## MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND ELECTRONICS & INFORMATION TECHNOLOGY

### (SHRI ASHWINI VAISHNAW)

(a) to (e): To improve passenger access to Tatkal tickets & to ensure transparency the following steps have been taken by Indian Railways:

- i. With effect from 01-07-2025, tickets under Tatkal Scheme can be booked through the website of Indian Railway Catering and Tourism Corporation (IRCTC)/its app only by Aadhaar authenticated users.
- ii. Agents are barred from booking tickets during first 30 minutes of ARP of Tatkal booking.

Measures taken in this regard have improved ease of booking by reducing instant booking of tickets. The system has also been made more equitable by restricting multiple bookings using fake accounts. Taking steps to ensure transparency in booking of Tatkal tickets based on feedback received on various platforms is a continuous and ongoing process.

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