

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO. 2948
TO BE ANSWERED ON: 06.08.2025

DIGITAL SKILLING FACILITY IN JALPAIGURI

2948. DR. JAYANTA KUMAR ROY:

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government is planning to establish a Common Services Center (CSC) hub or digital skilling facility in Jalpaiguri district headquarters and if so, the details thereof; and
(b) whether cyber awareness and online safety programmes have been rolled out for school students and senior citizens in Jalpaiguri, if so, the details thereof?

ANSWER
MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI JITIN PRASADA)

(a): Common Services Centres (CSCs) are established throughout the country to provide citizen-centric services. The centres are set up by Village Level Entrepreneurs (VLEs). State and district wise details of CSCs, including Jalpaiguri district, are available on the website <https://csc.gov.in/>.

There is no specific proposal under consideration with MeitY for establishing a dedicated Common Services Centre (CSC) hub or digital skilling facility in the district headquarters of Jalpaiguri.

(b): The Government is implementing a project on 'Information Security Education and Awareness (ISEA)' for generating human resources in the area of Information Security. It also aims at creating general awareness on various aspects of cyber hygiene/cyber security among the masses.

- 3,711 awareness workshops on Information Security have been organized through direct/virtual mode across the country
- 8,33,143 participants from various school & colleges students, teachers, faculty, Government personnel, LEAs, general users, parents, women, CSCs, etc are covered
- One awareness workshop has been organized in Jalpaiguri district covering 60 participants
- 1,32,510 school teachers, police personnel, volunteers, etc. have been trained as master trainers in 59 training programs
- ~15 crores estimated beneficiaries have been covered in indirect mode through Cyber Safety and Cyber Security awareness weeks organized in select cities
- Mass awareness programs broadcasted on Doordarshan/All India Radio
- Multi-lingual awareness material in the form of handbooks, short videos, posters, brochures, cartoon stories for children, etc. are disseminated through print, electronics & social media
- This material is also available at www.isea.gov.in and <https://staysafeonline.in/>

Cyber Swachhta Kendra (CSK) is a citizen-centric service provided by CERT-In, which extends the vision of Swachh Bharat to the cyber space. Cyber Swachhta Kendra is the Botnet Cleaning and Malware Analysis Centre and helps to detect malicious programs and provides free tools to remove the same, and also provides cyber security tips and best practices for citizens.
