

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 4210
TO BE ANSWERED ON 26.03.2025**

**RAILWAY POLICY ON BASE KITCHEN SUPERVISOR AND CATERING
MANAGER**

†4210. SHRI ARVIND GANPAT SAWANT:

SHRI SANJAY UTTAMRAO DESHMUKH:

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of the Railway Board's Policy on Base Kitchen Supervisor and Catering Manager as per Commercial Circular No. 24/2023;**
- (b) whether Hotel Management graduates were to be appointed as per the above policy;**
- (c) if so, the details of the places where the Management Graduates have been appointed;**
- (d) the number of Base Kitchens set up under the above policy;**
- (e) the number of Base Kitchens where Hotel Management Graduates have been appointed;**
- (f) the number of trains and rakes contracted along with the number of rakes manned by hotel management graduates under the above policy;**
- (g) whether the Railway Board's Policy has been violated by Indian Railway Catering and Tourism Corporation; and**
- (h) if so, the action being taken by the Government against the officials?**

ANSWER

**MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY
(SHRI ASHWINI VAISHNAW)**

(a) to (h): With the objective of bringing about improvement in train catering services, Ministry of Railways has issued instructions vide Commercial Circular No. 24 of 2023.

These instructions stipulate supply of meals in trains only from designated base kitchens. Emphasis has been placed on infrastructure development and fixing end-to-end accountability for food production and services onboard. The Indian Railway Catering & Tourism Corporation Limited (IRCTC) has undertaken tendering of these clusters of trains under the framework of the extant policy guidelines.

To ensure upgradation in services, various provisions have been made in the Circular which inter-alia include instructions regarding qualification and training of staff deployed for managing catering services.

Under this policy, as on 15.03.2025, a total of 717 base kitchens, covering 605 trains, have been commissioned.
