

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
STARRED QUESTION NO. 79
TO BE ANSWERED ON 04.02.2026**

CLEANLINESS OF WASHROOMS IN TRAIN

***79. SHRI SRIBHARAT MATHUKUMILLI:**

Will the Minister of RAILWAYS be pleased to state:

- (a) the current measures in place to ensure cleanliness and hygiene of washrooms in passenger train coaches including cleaning frequency, staffing arrangements, contractual mechanisms and monitoring protocols;**
- (b) whether the Government has conducted any inspection, audit, passenger feedback analysis/internal assessment during the last five years to evaluate the effectiveness of these measures and if so, the key findings thereof;**
- (c) the details of infrastructure/design changes last undertaken in normal Express and Mail coaches specifically to improve washroom hygiene and usability;**
- (d) whether the Government has examined alternative operational staffing models including deployment of dedicated on-board washroom cleaning personnel during journeys to improve washroom cleanliness and if so, the details thereof; and**
- (e) whether the feasibility of funding such measures through a minimal, class-wise passenger fare adjustment has been examined and if so, the outcome of such examination?**

ANSWER

**MINISTER OF RAILWAYS, INFORMATION & BROADCASTING AND
ELECTRONICS & INFORMATION TECHNOLOGY**

(SHRI ASHWINI VAISHNAW)

(a) to (e): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF STARRED QUESTION NO.79 TO BE ANSWERED ON 04.02.2026 IN LOK SABHA

(a) to (e): Cleanliness is a continuous process and Indian Railways (IR) makes every endeavour to keep coaches in properly maintained and clean condition. Railways have taken several measures as follows to monitor and ensure cleanliness and hygiene in coaches including washrooms:

- Mechanized Coach Cleaning is being ensured during primary maintenance for better cleaning of the coach including interior, exterior and toilets.**
- On-Board Housekeeping Staff Service is being provided to ensure cleanliness on run and to attend to any passenger grievance.**
- Clean Train Station service has been introduced for mechanized cleaning in identified trains including washrooms during their scheduled stoppage enroute. Dedicated team of staff equipped with high pressure jet machines and cleaning equipment carries out cleaning followed by drying of coach toilets.**
- All passenger coaches have been installed with bio-toilets so that no human waste is discharged from coaches on the track resulting in improved cleanliness level. The details of provision of bio toilets are as under:**

Period	Number of Bio-Toilet fitted
2004-2014	9,587
2014-till date	3,61,572

- Regular monitoring is done through inspections, and feedback received through Rail Madad/RailOne app and other passenger interfaces.**

IR has dedicated budgetary provisions for maintaining cleanliness & hygiene at stations and trains. No component of passenger fare is charged on account of providing cleanliness.