

**GOVERNMENT OF INDIA  
DEFENCE  
LOK SABHA**

UNSTARRED QUESTION NO:4763  
ANSWERED ON:18.04.2001  
SURPLUS STOCKS WITH C.O.D.  
PRABHUNATH SINGH

**Will the Minister of DEFENCE be pleased to state:**

(a) whether the quantity of randomly selected 437 items of CODs, Agra, Delhi Cantt., Jabalpur and CAFVD Kirkee makes a startling revelation of stocks that can last upto 10 years, 10-50 years, 50-100 years and above and inspite of the abundant availability of the stock and sufficient budgetary support, the depot's performance with reference to users satisfaction was far from satisfaction;

(b) if so, whether there is any proposal to enquire into the matter; and

(c) the corrective steps taken to set the matter right?

**Answer**

MINISTER OF DEFENCE (SHRI JASWANT SINGH)

(a) to (c): A Statement is attached.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF LOK SABHA UNSTARRED QUESTION NO. 4763  
18.4.2001

The Question refers to a portion of the Report of the Comptroller and Auditor General (CAG) of India published in 2000. Excess inventory as pointed out in the Report which deals only with a limited range of items, could, inter alia, be because on first induction of equipment, the failure rate of various components and spares may be less than forecast by the manufacturer. Moreover, exploitation during peace time is limited and spares inventory has still to be kept in stock. Often on information from the country of origin of an equipment that the production line is going to be wound up, the Army has to go for procurement of Life Time Buy of spares. In view of this no inquiry is proposed.

2. With regard to user satisfaction, it is brought out that for the items which are held in sufficient quantities as explained above, user satisfaction levels are high. The CAG's observations that user satisfaction levels are low in the same Depots pertains to data related to items other than those under discussion. The Army has decided to accept the recommendations of the CAG to improve consumer satisfaction levels.