

**GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA**

UNSTARRED QUESTION NO:608
ANSWERED ON:21.11.2001
TELEPHONES FACILITIES IN DELHI
TRILOCHAN KANUNGO

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether a large number of telephones in several parts of Delhi are out of order due to fault in the cable lines;
- (b) if so, the reasons therefor; and
- (c) the corrective steps taken/proposed to be taken in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

- (a) No, Sir. `5632` telephones are out of order due to faults in cables as on 17.11.2001 in Mahanagar Telephone Nigam Limited (MTNL), Delhi.
- (b) Cable faults are occurring mainly due to developmental works in different localities by civic agencies like Municipal Corporation of Delhi (MCD), Delhi Development Authority (DDA), Delhi Vidyut Board (DVB), Private Telecom Service Providers, Metro Ra Transport System etc.
- (c) MTNL, Delhi has taken the following steps to tackle the problem of cable breakdowns:
 - (i) On account of initiative taken by MTL, Delhi, Hon`ble Lt. Governor of Delhi has constituted a co-ordination committee comprising all civic bodies viz. MCD, NDMC, DVB, MTNL and private Telecom Operators to evolve suitable mechanism for avoiding damages to existing network of underground cables.
 - (ii) More cable staff has been deployed for rectification of cable faults.
 - (iii) Fault control centres have been set up at the Headquarters as well as at Area levels to effectively monitor the clearance of cable faults.
 - (iv) All paper core cables are proposed to be replaced by Optical Fibre Cable (OFC)/Poly Insulated Jelly Filled (PIJF) cable in a time bound manner.
 - (v) More switching nodes like Remote Subscriber Unit (RSU), Digital Loop Career (DLC) are being opened so as to reduce the length of underground cables in customer`s loop.