

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:2802  
ANSWERED ON:05.12.2002  
CALLER IDENTIFICATION SYSTEM  
CHELLAMELLA SUGUNA KUMARI

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether South Central Railway has introduced a caller identification system at railway stations and with senior officials;
- (b) whether this system is proposed to be introduced on all railway zones; and
- (c) if so, the details thereof?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

- (a): Yes, Sir. Considering the threat from the extremists' groups, Caller Identification facility has been provided on Bharat Sanchar Nigam Limited (BSNL) telephones of certain identified Railway stations and Railway officials.
- (b): No, Sir. At present, there is no proposal to introduce Caller Identification facility on all the BSNL telephones on the Zonal Railways.
- (c): Does not arise.