

**GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA**

UNSTARRED QUESTION NO:696
ANSWERED ON:24.07.2003
LPG CUSTOMER SERVICE CELL AT JORHAT
K. ASUNGBA SANGTAM

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

- (a) whether LPG Customer Service Cell at Jorhat was not in operation from October, 2002 to April, 2003 despite the advertisement in daily newspaper in Nagaland ;
- (b) if so, the facts and reasons therefor ; (
- (c) the officials responsible for this serious lapse and action taken against them ; and
- (d) the steps being taken to make this cell operational immediately ?

Answer

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS (SHRIMATI SUMITRA MAHAJAN)

(a) to (d) : The LPG Customer Service Cell (CSC) at Jorhat is in operation by Assam Oil Division of Indian Oil Corporation Limited (IOCL) since 13th April, 1999. However, due to the transfer of the concerned officer in January, 2003 for un-avoidable reasons, the CSC could not be regularly manned during the period February to April, 2003. At present, the CSC is in normal operation.