

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1364  
ANSWERED ON:30.07.2003  
POST OFFICES IN BIHAR  
RAJO SINGH

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) the number of post offices and Branch Post Offices proposed to be opened in Bihar during the current financial year, district-wise;
- (b) the number of post offices opened in urban and rural areas of the State;
- (c) the funds allocated for this purpose during the current year;
- (d) the target set and the achievement made in the State during the year 2002-2003; and
- (e) the steps taken by the Government to improve the postal services in the State?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SH THIRUNAVUKKARASAR)

(a)&(b) Bihar Circle has been recently allocated a target of 15 Branch Post Offices and 1 Departmental Sub Post Office to be opened during the current year. Selection of locations will be done subject to fulfilment of prescribed norms in this regard.

(c) The funds allocated for opening the 16 Post Offices mentioned at (a) & (b) above is Rs. 70,000/-.

(d) Details of target and achievement for opening post offices during 2002-2003 are given below:

	Target	Achievement
(i) Branch Post Offices	15	15
(ii) Departmental Sub Offices	Nil	Nil

(e) Various measures are taken by Government to improve postal services in the country, including Bihar. This inter alia includes activities undertaken under Annual Plan for expansion of the network through opening of post offices and Panchayat Sanchar Sewa Kendras based on prescribed norms to enhance access to postal facilities, computerization of post and mail offices to upgrade the capability of the network to provide more efficient and value added services to the customers, provision of infrastructure to render specific premium and financial products and improve customer care. Measures are also in place for monitoring the quality of services through a system of regular inspections and visits as well as through norms laid down for assessing the efficiency of mail transmission.