

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1448  
ANSWERED ON:30.07.2003  
WAITING LIST OF TELEPHONE CONNECTIONS IN DELHI  
SRIKANTA DATTA NARASIMHARAJA WADIYAR

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) the number of applicants in the waiting list for Telephone connections in various parts of Delhi and Mysore;
- (b) the time taken by MTNL and BSNL to install telephone after receiving the application; and
- (c) the steps taken by MTNL and BSNL to provide the connections expeditiously?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI , PRADHAN)

(a) The number of applicants in the waiting list for Telephone connections as on 30.6.2003 in various parts of Mysore and Delhi are 3850 and nil respectively.

(b) Time taken by BSNL (Bharat Sanchar Nigam Limited) to install telephone is as follows:

- (i) There is 15 days time limit for providing new telephone connections in the areas where telephone connections are 'On Demand'.
- (ii) Under the scheme of phone on phone service, the connections are to be provided within 48 hours from the time of receipt of the request.

In MTNL (Mahanagar Telephone Nigam Limited) Delhi about 95% connections are installed within 15 days and remaining 5% are delayed on account of subscriber reasons.

(c) The steps taken by the MTNL & BSNL to provide the connections expeditiously are as follows: -

- (i) Large scale deployment of WLL (Wireless in Local Loop) has been planned to meet the scattered demand in rural and far flung areas.
- (ii) Installation of more number of telephone exchanges.
- (iii) Use of Wireless technology equipments like Cor DECT (Cor-Digital Enhanced Technology) & PAS (Personnel Access System) and installation of DLC (Digital Loop Carrier).