

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1488  
ANSWERED ON:30.07.2003  
SHIFTING OF TELEPHONES  
SRIKANTA DATTA NARASIMHARAJA WADIYAR

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether it is a fact that several cases of shifting of telephones from Jorbag Exchange to other areas are pending since long;
- (b) if so, the reasons therefor;
- (c) whether the telephone office at Bhikaji Cama Place is also taking a lot of time in shifting and installation of telephones; and
- (d) if so, the steps taken to direct these Exchanges to provide better and quick services?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY(SHRI , PRADHAN)

- (a) No, Sir.
- (b) Does not arise in view of (a) above.
- (c) No, Sir.
- (d) MTNL Corporate Office issues instructions from time to time to all the Exchanges in MTNL, Delhi to provide shift and new telephone connections quickly and within the prescribed time frame.