

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2354
ANSWERED ON:06.08.2003
WLL CONNECTIONS IN KERALA
SURESH KODIKUNNIL

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) the total number of WLL connections provided in Kerala circle, SSA-wise.
- (b) whether the Government are aware that in Kerala there are many complaints from subscribers regarding the WLL connections not working properly; and
- (c) if so, the steps taken by the BSNL in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI J. PRADHAN)

- (a) 28552 WLL connections have been provided as on 30.6.2003 in Kerala State. SSA-wise details are given in the Annexure.
- (b) The WLL system is working properly. However a few complaints from individual subscribers have been received about the working of their telephones.
- (c) Prompt action is taken by the field unit for their redressal.

ANNEXURE

Details of SSA-wise WLL connections provided in Kerala State as on 30.6.2003.

Sl. No.	Secondary Switching Area	No. of WLL Connections provided
1.	Alleppey	1790
2.	Calicut	1513
3.	Cannanore	3306
4.	Ernakulam	6171
5.	Kottayam	1621
6.	Malappuram	2776
7.	Palghat	2640
8.	Pathanamthitta	1245
9.	Quilon	2807
10.	Trichur	1551
11.	Trivandrum	3132
	Total	28552