

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2422
ANSWERED ON:06.08.2003
MTNL BILL
S. SAIDUZZAMAN

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the MTNL Bills used to carry the details of STD/ISD calls made by the subscriber for easy check and verification;
- (b) if so, the facts thereof;
- (c) whether this system has been withdrawn;
- (d) if so, the reasons therefor; and
- (e) the steps taken by the Government to restore the earlier arrangements to prevent mass exodus of subscribers to new private agencies?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SRI YASHOK PRADHAN)

- (a) Yes, Sir.
- (b) The MTNL bill used to carry details of International Long Distance (ILD)/National Long Distance (NLD) calls indicating caller number and duration of each call.
- (c) Yes, Sir.
- (d) It was observed that many customers did not want the details of bill. Further large volume of data led to delay in printing as well as avoidable expenditure on printing and billing stationery.
- (e) There is no proposal to restore the earlier arrangement.