

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:4052
ANSWERED ON:18.04.2002
FREE OPERATION OF TOUTS AT VARIOUS RESERVATION CENTRES
BALIRAM;BIR SING MAHATO

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government are aware that the touts are operating freely at various reservation centres in Delhi, Dadar, V.T., Church Gate, Mumbai central and Kalyan in Mumbai in view of the summer vacation and they are also providing reserved tickets to the passengers; and

(b) if so, whether there is any proposal to prevent blackmarketing of railway tickets during summer vacation due to nexus between touts, railway employees and police?

Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINIST
RAILWAYS (SHRI O. RAJAGOPAL)

(a) & (b): A few instances have come to notice. In order to curb the menace of touts, regular and surprise checks are conducted by the Commercial & Vigilance departments both in and around reservation offices at all important stations including Delhi & Mumbai areas. Police is also involved in the drives against touts. Strict disciplinary action is taken against any railway staff found conniving in malpractices under the Discipline & Appeal Rules. During peak rush periods, monitoring at important locations is stepped up. Zonal Railways make special arrangements during the peak rush periods including Summer Vacations so as to ensure smooth functioning of reservation arrangements.