

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3042
ANSWERED ON:07.12.2000
OPENING OF MORE BOOKING COUNTERS AT DELHI
TARACHAND BHAGORA

Will the Minister of RAILWAYS be pleased to state:

- (a) whether people can purchase tickets of any place from any counter at Delhi station;
- (b) if so, whether as a result of this people boarding a train going early are deprived of tickets as there is heavy rush of passengers who have to catch later train;
- (c) whether the Government propose to allot some counters for current passengers whose trains are to start within an hour ; and
- (d) if not, the reasons therefore ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI DIGVIJAY SINGH)

- (a): Passengers can purchase tickets from Delhi Station to any destination from all those counters where Self Printing Ticket Machines (SPTMs) have been installed. In addition, Printed Card Tickets are sold through additional manual counters for issuing tickets for those destination for which the demand is very heavy at the SPTM counters.
- (b): In the present system of dispensing tickets in the booking office at Delhi station, there is no system of differentiation of passengers who are going by early trains and later trains.
- (c) & (d): Self Printing Ticket Machines have been provided to facilitate the passengers to get ticket for any destination from any counter expeditiously. Segregation of counters based on the departure timings of trains is not considered desirable. Moreover, the passengers are expected to arrive at the station well in advance to purchase the tickets.