

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:1754  
ANSWERED ON:03.08.2000  
COMPUTERISED RESERVATION  
DR. KIRIT SOMAIYA

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Government propose to open Computerised Reservation System on all major suburban railway stations in Mumbai;
- (b) if so, whether local representative and commuters' organisation have requested to start computerised reservation at Bhandup, Vikhroli and other railway stations;
- (c) if so, the action taken thereon;
- (d) whether the Government propose to provide computerised season ticket booking system to all suburban railway stations in the country; and
- (e) if so, the details thereof and the action plan and budget provision of this regard?

**Answer**

Minister of State in the Ministry of Railways ( SHRI DIGVIJAY SINGH )

- (a) As per the present policy, computerised reservation facility is provided at stations having workload of 200 or more reservation related transactions per day. All such stations have already been covered including major suburban railway stations in Mumbai area.
- (b) Bhandup and Vikhroli at present do not qualify for computerised reservation facility as per existing norms. Requests for PRS facility at other railway stations are similarly dealt with as per norms.
- (c) Does not arise.
- (d) & (e) Season tickets are issued at a large number of stations in the country including major suburban stations through computerised Self Printing Ticketing Machines (SPTMs) In Mumbai, these tickets are also issued through a dedicated Computer System covering 26 important suburban stations. There is no proposal at present to provide this system at all suburban railway stations in the country.