

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1531
ANSWERED ON:27.02.2003
HOOLIGANISM CREATED BY PASSENGERS
SHEESH RAM SINGH RAVI

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the attention of the Government has been drawn to the news appearing in the 'Dainik Jagran' of 7.2.2003 bringing out the fact of hooliganism created by the passengers on the non-opening of 8 booking counters;
- (b) if so, has the Government enquired into non-opening of the counters at New Delhi Railway Station;
- (c) if so, the details thereof and the action taken in the matter;
- (d) whether there is any proposal to lease the railway booking to private persons in different areas in Delhi and other metropolitan cities; and
- (e) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a): Yes, Sir.

(b): Yes, Sir.

(c): Enquiries have revealed that on the day of incident, as against the normal absenteeism of 8-10 booking staff, 16 staff were absent at New Delhi Railway Station. Consequently, a few booking counters could not be opened. However, there were no long queues or ruckus at the booking counters. Instructions have, however, been issued to the Division concerned to ensure that in case of shortage of staff on a particular day due to absenteeism, etc., action should be taken to withdraw the staff from other activities and put on counters.

(d): No, Sir.

(e): Does not arise.