

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:6049
ANSWERED ON:04.05.2000
LATE RUNNING OF SHRAMJVI EXPRESS
BALIRAM

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Shramjivi Express running between New Delhi and Patna generally runs late;
- (b) if so, whether the Government are also aware that the Pantry Car Staff in this train sell food items to passengers at arbitrary rates; and
- (c) if so, the steps taken by the Government in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI DIGVIJAY SINGH)

(a) The punctuality of Shramjeevi Express has been affected largely due to various reasons like accidents, agitations/bandhs, miscreant activities, law and order problems, bad weather (dense fog-every year during December, January and February), equipment failures, grid failures, human failures etc.

(b) and (c) Tariff of standard meals, breakfast, tea/coffee, are displayed through the rate list at conspicuous places in Pantry cars, Zonal railway time tables and news papers. No complaint regarding charging arbitrary rates has been received by Eastern Railway. Periodic and surprise checks are also conducted to curb malpractices.