

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1923
ANSWERED ON:30.11.2000
REFUND OF UNUSED RAILWAY TICKETS
RAVI PRAKASH VERMA

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the refund of unused railway tickets is not made within a scheduled time;
- (b) if so, the reasons thereof; and
- (c) the steps taken by the Government to simplify the procedure?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI DIGVIJAY SINGH)

- (a) The tickets offered for cancellation within the stipulated period are refunded instantly across the counter.
- (b) & (c) Do not arise.