

**GOVERNMENT OF INDIA  
FINANCE  
LOK SABHA**

UNSTARRED QUESTION NO:1644  
ANSWERED ON:12.12.2003  
ATM OF BANKS  
SULTAN SALAHUDDIN OWASI

**Will the Minister of FINANCE be pleased to state:**

- (a) whether taking a serious note of non-availability of cash at ATM, RBI has asked the banks to keep adequate cash in these machines;
- (b) if so, the details thereof:
- (c) the number of cases which came to the notice of RBI for shortage of currency in ATM machines during last six months, bank-wise; and
- (d) the guidelines issued to the banks in this regard?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI ANANDRAO VITHOBA ADSUL):

- (a) and (b) Yes Sir. RBI has instructed all the banks to ensure that adequate quantity of notes is available in their ATMs.
- (c) No instance of shortage of currency came to the notice of RBI during the last six months.
- (d) ATM maintaining banks are required to ensure that there is no shortage of cash by taking preventive measures including opening of sufficient number of currency chests.