

**GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA**

UNSTARRED QUESTION NO:4279
ANSWERED ON:21.08.2000
HARASSMENT OF SUBSCRIBERS BY DOT OFFICIALS
MANIBHAI RAMJIBHAI CHAUDHARY

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government have received any complaint regarding the officials of DoT disconnecting telephones of the subscribers and allotting to some other in the rural areas;
- (b) if so, the details thereof during the last three years; and
- (c) the steps taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a)&(b): No such complaints have been received.

(c) Does not arise in view of (a) & (b) above, however, the SSA heads are meeting the public without appointment during visiting hours for general public to sort out their grievances. Open House sessions and Telephone Adalats are being held at regular intervals to attend to the complaints, if any, from the public.