

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:4007  
ANSWERED ON:20.04.2005  
POST OFFICES AS MULTIPURPOSE SERVICE CENTRES  
Chaudhary Shri Pankaj

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether post offices would soon start functioning as multi-purpose-service centres where people would be able to deposit electricity bills, telephone bills and various taxes;
- (b) if so, the details thereof; and
- (c) the time by which the said services are likely to be started?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

- (a) & (b) Post offices are already functioning as multi-purpose service centres where people can deposit electricity bills, telephone bills and various taxes provided a biller requires such facilities from the Post office and signs an agreement for collection of payment on their behalf on payment of service charges to the Post Office.
- (c) Does not arise in view of (a) & (b) above.