

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:48
ANSWERED ON:01.12.2004
DOLPHIN/GARUDA SERVICE
Muqueem Shri Mohammed

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the subscribers applying for connections in November, 2004 for `Dolphin` at various Sanchar Haats of MTNL Delhi have to wait for their phones becoming operational till one week after issuance of OB;
- (b) if so, the reasons therefor, and
- (c) the steps being taken by the Government against the engineers causing delay in making these connections operational and the details of steps being taken to make connection of `Dolphin` and `Garuda` operational from the date of application?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR.SHAKEEL AHMAD)

(a) Sir, the Dolphin connections are generally being activated within 24 hours of application.

(b) Does not arise in view of (a) above.

(c) No action is required against any official as there is no delay as in (a) above. Similarly in case of Garuda service, pre-activated handsets are delivered to the customers, which can be made operational immediately.