

**GOVERNMENT OF INDIA  
AGRICULTURE  
LOK SABHA**

UNSTARRED QUESTION NO:2822  
ANSWERED ON:12.12.2005  
KISSAN CALL CENTRES  
Barad Shri Jashubhai Dhanabhai

**Will the Minister of AGRICULTURE be pleased to state:**

- (a) whether the Government has introduced Kisan Call Centres to solve the problems through specialists;
- (b) if so, the details of such centers functioning in the country, State-wise;
- (c) the approximate expenditure on each Kisan Call Centre; and
- (d) the target fixed for opening of such Kisan Call Centres during the current year?

**Answer**

MINISTER OF AGRICULTURE (SHRI SHARAD PAWAR)

(a): Yes, Sir. The Department of Agriculture and Cooperation (DAC) has set up Kisan Call Centres (KCC) at 12 locations from where answers are given to the queries of farmers through toll free telephone lines. A country-wide common four digit number – 1551 – has been arranged for the purpose.

(b): The list of 12 KCC locations is annexed.

(c): About Rs.16.8 lakh is currently required to provide manpower at all 12 KCC locations.

(d): There is no target for opening Kisan Call Centres during the current year as the entire country is covered from the 12 KCC locations.

**ANNEXURE**

**DETAILS OF KISAN CALL CENTRES**

S. No. KISAN CALL CENTRES States & UTs COVERED  
LOCATION

1. Mumbai Maharashtra,  
Goa, Daman & Diu
2. Kanpur Uttar Pradesh  
Uttaranchal
3. Kochi Kerala  
Lakshadweep Islands
4. Bangalore Karnataka
5. Chennai Tamil Nadu , Pondicherry  
Andaman & Nicobar Islands
6. Hyderabad Andhra Pradesh
- 7 Chandigarh Chandigarh  
Jammu & Kashmir  
Himachal Pradesh  
Punjab
8. Jaipur Rajasthan
9. Indore Madhya Pradesh  
Chhattisgarh
10. Kolkata (i) West Bengal, Bihar, Orissa, Jharkhand  
(ii) Tripura, Assam Mizoram, Manipur,  
Meghalaya, Nagaland, Arunachal Pradesh, Sikkim
11. Ahmedabad Gujarat  
Dadra & Nagar Haveli
12. Delhi Delhi  
Haryana