

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:4370  
ANSWERED ON:22.12.2005  
APPOINTMENT OF AIR HOSTESS/ FLIGHT PURSER  
Reddy Shri Karunakara G.

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) the criteria and eligibility conditions prescribed for appointment of Air Hostess/Flight Purser in the National Carriers;
- (b) whether knowledge of Hindi language is compulsory for appointment to these posts;
- (c) if so, the facts thereof;
- (d) whether the Government has received representations from the non-Hindi speaking persons to remove the `Knowledge of Hindi Language` from the selection criteria; and
- (e) if so, the details thereof and the reaction of the Government thereto?

**Answer**

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION ( SHRI PRAFUL PATEL )

(a): The eligibility conditions for the post of Air Hostess/Flight Purser in Air India are:

- (i) the candidate should be unmarried having Indian nationality;
- (ii) should be graduate from Indian University or HSC(10+2) with 3 years Diploma in Hotel Management & Catering Technology from Institute affiliated to National Council of Hotel Management;
- (iii) Height for Female is 157.5 cms. & for Male 165 cms. (relaxation of height by 2.54 cms for Gorkhas, Garhwalis and those hailing from North East States & hilly areas);
- (iv) Weight - in proportion to height as per Company standard;
- (v) Age Limit should not be more than 24 years as on the specified date. The upper age limit is relaxable upto 5 years for SC/ST and 3 years for OBC candidates;
- (vi) Normal eyesight and
- (vii) Should be fluent in English and one or more Indian language. Preference is given to applicants who are conversant in French, Germany and Japanese.

In Indian Airlines, the eligibility conditions are

- (i) should be graduate from Indian University or HSC(10+2) with 3 years Diploma in Hotel Management & Catering Technology from Institute affiliated to National Council of Hotel Management;
- (ii) Height for Female is 154.5 cms & for Male 163 cms.(relaxation of height by 2.5 cms for SC/ST candidates);
- (iii) Weight - in proportion to height as per Company standard;
- (iv) Age Limit should be between 18-25 years. The upper age limit is relaxable upto 5 years for SC/ST and 3 years for OBC candidates;
- (v) Normal eyesight and
- (vi) Should be fluent in English and one or more Indian languages. Should also having working knowledge in Hindi. For Cabin Crew two years experience in an airlines of repute.

(b) and (c): In Indian Airlines, working knowledge of Hindi has been prescribed as one of the conditions for determining eligibility for the candidates for the post of Cabin Crew. However, in Air India, 10 marks are allotted for proficiency in Hindi for all posts as per the

recommendation of Parliamentary Committee on Official Language.

(d): No, Sir.

(e): Does not arise.