

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1118  
ANSWERED ON:30.11.2005  
SURRENDER OF TELEPHONE CONNECTIONS  
Saroj Shri Tufani

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether a large number of subscribers in Delhi and Mumbai have surrendered their landline telephone connections;
- (b) if so, the reasons therefor; and
- (c) the number of subscribers in both the cities who surrendered their landline telephone connections till date?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) to (c) Yes, Sir. Surrender of telephone is a phenomena being experienced by all telecom operators including MTNL because of the various options available to the consumers. Some of the reasons for surrender of landline telephone analyzed by MTNL are given below:

- (i) Affordability of mobile service.
- (ii) Mobility and use of mobile.
- (iii) Closure of office/company.
- (iv) Shifting of office/company
- (v) Surplus telephone connections.
- (vi) Close due to non-payment of telephone bills.
- (vii) Economic reasons.

Number of landline connections surrendered during the years are as follows:

Year	Delhi	Mumbai
2002-2003	66851	104387
2003-2004	190592	186650
2004-2005	128795	163643
2005-2006	76968	80562
(upto 31-10- 2005)		