

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:45
ANSWERED ON:17.02.2006
BTS IN WEST BENGAL
Khan Shri Sunil

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) why the Basic Telephone System has not been launched at Maliara exchange in the district of Bankura, West Bengal;
- (b) whether this system is already launched in Bankura district of West Bengal; and
- (c) whether any system is likely to be launched to control the irregularities of Billing system of BSNL and MTNL?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) Sir, 1000 lines Basic Telephone System (CDOT RSU) of BSNL is working at Maliara in the district of Bankura. However, one Base Trans-receiver Station (BTS) of BSNL for mobile service is planned in the financial year 2006-07.

(b) Exchanges and BTSs of BSNL working in the Bankura district of West Bengal are as under:

Sl.No	Exchanges/BTS	No. of	Exchanges/B
.			
	TS		

- (i) Electronic exchanges 73
- (ii) BTS of Global System for Mobile Communications (GSM system) 45
- (iii) BTS of Wireless in Local Loop (WLL 06 system)

(c) There is no irregularity in the present billing system of BSNL. The billing complaints in MTNL are generally within prescribed limits. A prescribed procedure is followed to settle the billing disputes. A new billing solution has been commissioned recently for GSM mobile subscribers. Further, MTNL has planned to commission a State of the Art convergent billing solution in both Delhi and Mumbai to further streamline the billing problems for the entire network.