

**GOVERNMENT OF INDIA
EXTERNAL AFFAIRS
LOK SABHA**

UNSTARRED QUESTION NO:1853
ANSWERED ON:08.03.2006
TELE ENQUIRY SYSTEM FOR PASSPORT
Sugavanam Shri E.G.

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) whether many of the Regional Passport Offices in the country have started Tele-Enquiry System for passport related information;
- (b) if so, the details thereof and the facilities extended to the applicants;
- (c) whether it is proposed to extend the said facilities to all the passport offices in the country;
- (d) if so, the details thereof and the time by which the said facilities would be extended; and
- (e) if not, the reasons therefor?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRI E. AHAMED)

(a) Yes, Sir.

(b) 21 Regional Passport Offices, out of a total of 30 Passport Offices all over India, have already started Tele-Enquiry System for passport-related information. The details are as under:

1. RPOs where Tele-Enquiry is Working

Ahmedabad
Bangalore
Bareilly
Bhopal
Calicut
Chandigarh
Chennai
Cochin
Delhi
Ghaziabad
Hyderabad
Jaipur
Jalandhar
Kolkata
Lucknow
Mumbai
Pune
Thane
Trichy
Trivandrum
Vishakhapattnam

Under the Tele-Enquiry System, information is available about rules and regulations concerning the issuance of passports and status of the individual applications.

(c&d) It is proposed to extend this facility gradually to the remaining 9 Passport Offices, which will depend upon the actual workload and functional requirements.

(e) Does not arise.