

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:1449
ANSWERED ON:03.03.2006
GARUDA SERVICE OF MTNL
Dhanaraju Dr. K.

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether network of Garuda Service of MTNL in Delhi is very poor and needs improvement;
- (b) if so, the reasons therefor;
- (c) whether customers of the said service are very less as compared to other private mobile companies; and
- (d) if so, the steps taken/proposed to be taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) & (b) Sir, the Garuda service of MTNL in Delhi is a post-paid service with limited mobility. The service is limited to Delhi and not available in NCR region due to licence conditions, and therefore not as popular as GSM mobile service.

(c) & (d) Private mobile companies do not offer any service corresponding to Garuda service of MTNL.

However, for further improving the coverage and adding more features in Garuda service, MTNL has recently launched a new 400K CDMA network. The new Network has special features like Credit Control, Separate Billing and Commercial System, Pre-paid Service, Voice-Mail, etc.