

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2309
ANSWERED ON:10.03.2006
OUTSOURCING COMPANIES
Tripathy Shri Braja Kishore

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

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- (a) whether outsourcing is a big market for India;
- (b) if so, the present turnover of outsourcing market in the country;
- (c) the number of companies engaged in outsourcing business in Information Technology sector in the country;
- (d) whether the Indian companies engaged in outsourcing are not big enough to compete with the international companies in this field;
- (e) if so, whether the Government proposes to encourage Indian Companies to grow like International Companies; and
- (f) if so, the steps taken by the Government in this regard?

Answer

MINISTER OF STATE FOR COMMUNICATIONS AND INFORMATION TECHNOLOGY(DR. SHAKEEL AHMAD)

- (a) and (b): Yes, Sir. As per National Association of Software and Service Companies (NASSCOM), the total value of revenues from ITES-BPO (exports and domestic) is estimated to be about US \$ 7.2 billion during 2005-06 as compared to US \$ 5.2 billion in 2004-05.
- (c): As per NASSCOM there are about 425 call centers/ITES-BPO companies in IT Sector in India.
- (d): No, Sir. Indian companies are equally competing with International companies in ITES-BPO sector.
- (e) and (f): The steps taken by the Government to boost the IT sector is given in the Annexure.