

**GOVERNMENT OF INDIA  
CIVIL AVIATION  
LOK SABHA**

UNSTARRED QUESTION NO:414  
ANSWERED ON:27.07.2006  
RESTRUCTURING OF SERVICES OF AIR HOSTESSES  
Kharventhan Shri Salarapatty Kuppasamy

**Will the Minister of CIVIL AVIATION be pleased to state:**

- (a) whether the Government proposes to restructure the services of air hostesses of the public sector airlines;
- (b) if so, the details thereof; and
- (c) the other steps taken/being taken by the Government to compete with the private operators in the aviation industry?

**Answer**

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION ( SHRI PRAFUL PATEL )

(a): No, Sir.

(b): Does not arise.

(c): Both the airlines constantly endeavour to take measures to improve their product and remain competitive in the market. Besides, both the airlines are in the process of acquiring modern aircraft in order to revamp their fleet. The Government has already accorded approval for acquisition of new aircraft by Air India and Indian Airlines. Further, both the airlines are proactively adjusting their pricing based on market demand and competition. Besides, Air India has launched low cost airline viz. Air India Express in April, 2005 to cater to price sensitive markets and to retain its market share on routes such as to Gulf. Indian Airlines offers competitive market fares through various promotional schemes to compete with low fares offered by Low Cost Carriers, Viz. 'Easy Fares' and "Unchecked Fares" schemes.