

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:3117  
ANSWERED ON:18.08.2004  
IMPROVING POSTAL SERVICES  
Thakkar Smt. Jayaben B.

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the Government is aware that public have turned to Post Offices Monthly Scheme;
- (b) if so, whether the rate of interest had gone down to 8% from 13%;
- (c) if so, whether for taking interests, the General Public and Senior citizens have to wait in queues for hours together and also have to make the rounds of the Post Offices; and
- (d) if so, the efforts being made by the Government to improve the situation in this era of E-Banking?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) & (b) Yes, Sir.

(c) No, Sir.

(d) Does not arise, Sir. However, it is submitted that the Department of Posts is computerizing the Savings Bank transactions in Head Post Offices gradually and it is an on-going process.