

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:2427
ANSWERED ON:07.12.2006
BIRD HIT FLIGHT OF AIR INDIA
Tripathy Shri Braja Kishore

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether an engine of Air India flight between New York-Mumbai was damaged due to bird hit during October, 2006;
- (b) if so, the details thereof;
- (c) the number of passengers of said aircraft provided lodging/boarding at London;
- (d) the norms fixed by Air India to make alternative arrangements for passengers during such a situation;
- (e) whether the passengers of said aircraft has shown their displeasure about the arrangements; and
- (f) if so, the details and the action taken by the Government to take care of passengers during such situation?

Answer

- MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL)

(a) and (b): The engine of Air India aircraft operating flight A-112 dated 12.10.2006 on Sector New York/ London/ Delhi/ Mumbai had a bird hit after take-off at London. The aircraft returned to London. On initial inspection metal particles were noticed in engine#3 exhaust. Since no replacement engine was available at London with other operators, the replacement engine and manpower were sent from Mumbai. Subsequent to engine change, aircraft was declared serviceable and departed on 14.10.2006.

(c): Out of 429 passengers, 31 passengers travelled on AI-150 flight of 12.10.2006. Remaining passengers were given GBP 50.00 each and sent to hotels. They finally departed on flight A1-112 of 14.10.2006.

(d): Air India has a well laidout procedure in this respect. Whenever flights are delayed, passengers are transferred to the first available flight. Ladies, children, unaccompanied minors and old passengers are given preference. In case the delay is a prolonged one, the passengers are sent to hotels on full board basis. In cases of short delay passengers are provided with meals/ refreshments at the airport and allowed to make one international call.

(e): No complaint has been received by Air India from the passengers.

(f): Does not arise.