

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:2195
ANSWERED ON:06.12.2006
INTERNATIONAL PARCEL POST HUBS
Badiga Shri Ramakrishna

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether a separate parcel division was set up in 2005 with special focus on management of all parcel products and services;
- (b) if so, the details thereof and the improvement noticed as a result thereof;
- (c) the difference between the Parcel Post Centres and the Parcel Division;
- (d) whether the Government is planning to expand the International Parcel Post Hubs;
- (e) if so, the details thereof; and
- (f) if not, the reasons therefor?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) & (b) With a view to focus on the parcel products, a separate Parcel and Logistics Division was established under the Business Development and Marketing Directorate of Department of Posts on 17 March, 2005. Since then the Parcel and Logistics Division has been making focused efforts to improve the operational efficiency and to enhance the customer satisfaction in respect of parcel services of the Department.

(c) Parcel and Logistics Division is a Division of Business Development and Marketing Directorate of the Department of Posts and deals with policy matters relating to improvement of quality of services and customers satisfaction in respect of Parcel and Logistics products and services.

Parcel Post Centers are operative cum business offices of the Department of Posts at various stations and they are meant for operation at the unit level.

(d) to (f) The scheme related to the Establishment of International Parcel Post Hubs is being implemented under the 10th Five Year Plan at Mumbai Foreign Post, Delhi Foreign Post and Kochi Sub Foreign Post Offices. The scheme will be operational by next financial year. At present there is no proposal for expansion till the outcome of the present scheme is known.