

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:295  
ANSWERED ON:23.11.2006  
DEFICIENCIES NOTICED IN RAJDHANI EXPRESS  
Gadakh Shri Tukaram Gangadhar

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways are aware that the repairing and checking of berths in some Rajdhani Express are not being done regularly;
- (b) whether the Railways are aware that in some 3AC coaches of New Delhi-Guwahati and other Rajdhani Express, the lock of side berth is broken and nobody bothers to repair those berths despite mentioning the same by the passenger in suggestion leaflet given on the train;
- (c) whether the Railways are aware about the filthy condition of toilet in 3AC coaches of Rajdhani Express; and
- (d) if so, the measures taken/being taken by the Railways to check up the above-mentioned deficiencies in such prestigious trains and maintain status of these trains?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

- (a) All trains including Rajdhani Express are subjected to thorough checking and maintenance including repairing of berths as required during primary/secondary maintenance schedule at coaching depots where infrastructural facilities are available for maintenance of coaches.
- (b) Proper attention is being given towards provision/repair of items of passenger amenities of all coaches including AC 3 Tier. In long distance trains like Rajdhani Express, certain defects do occur in coaches sometimes, which are taken care of either enroute by escorting staff or at the end of journey and particular attention is paid to defects recorded in complaint cum suggestion book.
- (c) & (d) Rakes of all trains including Rajdhani Express are attended for interior cleanliness including toilet cleaning before placement of rake on platform. With the continuous use during journey especially trains covering long distance, toilets tend to become dirty and are a cause of passenger complaints. Cleaning staff are deputed to escort prestigious trains like Rajdhani and Shatabdi Express for enroute cleaning. They clean coach toilets periodically as also on demand from passengers.