

**GOVERNMENT OF INDIA  
PETROLEUM AND NATURAL GAS  
LOK SABHA**

UNSTARRED QUESTION NO:277  
ANSWERED ON:01.03.2007  
COMPLAINTS AGAINST LPG DISTRIBUTORS  
Prasad Shri Hari Kewal

**Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:**

- (a) the number of LPG distributorship in each State particularly in Uttar Pradesh alongwith the company-wise and location-wise details thereof ;
- (b) the number of complaints received against these distributors during the last three years in each State, particularly in U.P. ; and
- (c) the number of distributors against whom the complaints have been received alongwith the number of distributorship cancelled on the basis of these complaints during the last three years ?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS (SHRI DINSHA PATEL)

(a) : As on 01.01.2007, Public Sector Oil Marketing Companies (OMCs) were operating 9344 LPG distributorships in the country including 1159 LPG distributorships in the State of Uttar Pradesh. The details regarding company-wise and location-wise LPG distributorships are available with Director(Marketing) of OMCs concerned.

(b) & (c) : Since 1.4.2003 and up to January 2007, OMCs have received 4431 complaints against their LPG distributors in the country. Out of the above, 606 complaints pertain to LPG distributors in the State of Uttar Pradesh.

Similarly, complaints have been received against 2381 LPG distributors of OMCs during the last three years and up to January, 2007. Out of above, 238 LPG distributors pertain to Uttar Pradesh.

Action against erring distributors has been taken by OMCs in terms of Marketing Discipline Guidelines (MDG) / Distributorship Agreement. During the period from 1.4.2003 and up to January 2007, OMCs have terminated 34 LPG distributorships in the country, including 3 in the State of Uttar Pradesh.