

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:1146

ANSWERED ON:07.03.2007

SPEED POST SERVICE

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**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether the Department of Posts has extended the Speed Post Services to 18 more towns in the national network;
- (b) if so, the details in the regard and the revenue generated during the last two years;
- (c) the number of district headquarters in the country, specially in Uttar Pradesh where Speed Post Service is not available at present, State-wise;
- (d) whether the Government proposes to launch Speed Post Booking at all rural post offices in the country;
- (e) if so, the details thereof, State-wise;
- (f) if not, the reasons therefor; and
- (g) the steps taken by the Government to make the service more attractive in the country?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) Yes, Sir.

(b) The Speed Post Service was extended to 18 more towns in the national network on 01.01.2007. The revenue generation details for the eighteen Centres is given in Annexure 'A'.

(c) The number of district headquarters in the country where Speed Post service is not available is 17. State wise break up is given in Annexure 'B'. Speed Post Service is available in all district head quarters of Uttar Pradesh.

(d) No, Sir.

(e) & (f) Do not arise in view of (d) above.

(g) Some steps taken to make the service more attractive includes:

- # One India One Rate for Speed Post launched for sending Speed post Articles up to 50 grams for Rs.25/- all over the country.
- # Free Pick up- Speed Post articles are picked up free of cost from the regular customers' premises
- # Door-to-door delivery -Speed Post articles are delivered at the doorstep of the addressee.
- # Book-now pay later facility-Regular customers do not have to make payment at the time of booking the articles. A monthly bill for the charges incurred will be sent at the end of the month.
- # Money back guarantee-The time taken for transmission and delivery from the day of booking the article is guaranteed. In case of failure to deliver within the guaranteed norms, refund of Speed Post charges is permissible.
- # Information on Delivery status-Information on delivery status of the article is provided on customer's request or the customer may log on to the website [www.indiapost.gov.in](http://www.indiapost.gov.in) for tracking and delivery status.
- # Proof of Delivery-Proof of delivery facility is available on payment of Rs.10.00 per article.
- # Insurance facility-Insurance facility is available up to a value of Rs.1 lakh.
- # Volume discount- Based on monthly volume of business volume discount is given to regular customers.
- # 24 hrs. Booking facility in selected offices of metro cities and large towns.
- # Publicity- Special attention to marketing and promotion of Speed Post.