

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:1156
ANSWERED ON:07.03.2007
DOLPHIN/ CELLULAR SERVICE
Paswan Shri Sukdeo

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Dolphin/Cellular Service customers are facing difficulties in operating their Mobile phones especially in NCR region;
- (b) if so, the reasons therefor; and
- (c) the steps taken/proposed to be taken by the Government to redress the problem?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) to (c) Sir, no specific difficulties for Dolphin/cellular service customers in NCR region have been reported. However, the improvement in network is a continuous process and the following measures are taken from time to time for better coverage.

(i) 146 numbers of Base Transceiver Stations are planned to be commissioned in 2007-08. Six numbers of indoor solutions are working in 4 National Capital Region towns and in addition, 20 numbers are planned to be commissioned in 2007-08 to improve coverage.

(ii) Optimization of network is carried out on continuous basis to keep the system in best operational conditions.

(iii) MTNL is also offering a number of Value Added Services to its mobile customers. A new billing system has been commissioned to address customer needs in changed scenario.