

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:487
ANSWERED ON:01.03.2007
AMENITIES FACILITIES IN TRAINS
Oram Shri Jual;Rijiju Shri Kiren

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways are aware of the poor passenger amenities/facilities being provided to the passengers in the trains particularly in long distance trains;
- (b) if so, the details thereof; and
- (c) the schemes formulated by Railways to provide better amenities/facilities to passengers and for adequate cleanliness at railway stations ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a) No, Sir.

(b) Does not arise.

(c) Based on design standards and laid down norms, passenger amenity items are provided in the coaches and efforts are made to ensure proper upkeep and functioning. Improvement and up gradation of facilities provided to passengers in the coaches has been a focus area and is a continuous exercise. With a view to improve the standard of cleanliness at stations, a number of initiatives have been taken which include emphasis on mechanised cleaning processes, provision of washable aprons, additional dustbins, regular removal of garbage, spraying of insecticides, repairs to drains, introduction of `Pay & Use` scheme of toilets etc.