

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

STARRED QUESTION NO:30  
ANSWERED ON:02.12.2004  
STAMPEDE AT NEW DELHI RAILWAY STATION  
Shakya Shri Raghuraj Singh;Yadav Shri Bhal Chandra

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether an incident of stampede has taken place recently at New Delhi Railway Station ;
- (b) if so, the details of the incident alongwith the number of persons died/injured and compensation paid to them;
- (c) the detailed reasons of the incident;
- (d) the details of the inquiry ordered into the incident and outcome thereof alongwith the action taken/to be taken against the guilty officials;
- (e) whether the Government is aware that tickets issued for non-reserved compartments exceed the carrying capacity of a train, causing inconvenience even to bonafide reserved passengers;
- (f) if so, the reaction of the Government thereto and the steps to be taken to ensure issue of limited tickets as per the capacity of the train; and
- (g) the detailed plans chalked out by the Government to avert such incident of stampede in future and to ensure comfortable boarding of passengers on the train?

**Answer**

MINISTER OF RAILWAYS ( SHRI LALU PRASAD )

(a) to (g): A statement is laid on the Table of the Sabha.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (g) OF STARRED QUESTION NO. 30 BY SHRI RAGHURAJ SINGH SHAKYA AND SHRI BHAL CHANDRA YADAV TO BE ANSWERED IN LOK SABHA ON 2-12-2004 REGARDING STAMPEDE AT NEW DELHI RAILWAY STATION.

(a) to (c): On 13.11.2004 Train No. 2388 Down Jan Sadharan Express scheduled to start at 1510 hrs. was placed at Platform No. 3 at 1100 hrs., and the doors were opened at 1210 hrs. There was heavy rush at New Delhi Railway Station due to Chhat Festival and Id towards Bihar. While crowd was descending to Platform No. 3 to board Jan Sadharan Express, suddenly a woman passenger, due to pressure of rush, slipped down on the landing in the middle the staircase connecting Foot Over Bridge and Platform No 2/3. Consequently, some more passengers panicked and a stampede started which resulted in stumbling of some more passengers.

5 ladies, including one 14 years old girl, unfortunately, succumbed to their injuries. Of the remaining 10 injured, 02 who were having convulsions were shifted to Ram Manohar Lohia Hospital. All the others were provided proper treatment at Northern Railway Central Hospital. One doctor was specially deputed at Ram Manohar Lohia Hospital to look after the injured and all the medicines were made available for the injured admitted in Ram Manohar Lohia Hospital.

Ex-gratia payments of Rs. 1 Lakh for the dead, Rs. 15,000/- for grievously injured and Rs. 5000/- for simple injured were given and disbursed promptly. Details are enclosed as Appendix.

A fact-finding enquiry was ordered by the General Manager/ Northern Railway by a committee consisting of Chief Traffic Manager, Deputy Commissioner of Police (Crime & Railways), Additional Chief Security Commissioner / Railway Protection Force & Additional Divisional Railway Manager (Operations), Delhi Division.

The enquiry by the above committee revealed that the incident could only be taken as an unfortunate isolated incident and there was no lapse on anybody's part which would have caused the lady passenger to fall. Therefore, the committee held no one responsible for the incident.

(e) & (f): Unreserved tickets are not issued for any specific train. The unreserved tickets are issued only for a particular destination in the second class and are valid for originating journeys on the date mentioned on the ticket. The issue of unreserved tickets cannot be linked to carrying capacity of a specific train.

(g): Following steps are proposed to avert such incidents of over crowding and stampede:

- i) Decongestion of major stations by originating/terminating Holiday Special Trains from alternative stations.
- ii) Installing comprehensive Closed Circuit Television System (CCTV)
- iii) Development of additional terminals in Delhi area.
- iv) Construction of additional Foot Over Bridges (FOB) wherever feasible at New Delhi station.
- v) Implementing plan of construction of new building on Ajmeri Gate side of New Delhi Station.