

**GOVERNMENT OF INDIA  
COMMUNICATIONS AND INFORMATION TECHNOLOGY  
LOK SABHA**

UNSTARRED QUESTION NO:3570  
ANSWERED ON:10.09.2007  
POOR MOBILE SERVICE  
Yadav Shri M. Anjan Kumar

**Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:**

- (a) whether mobile service in rural areas of Andhra Pradesh is unsatisfactory and of low quality;
- (b) the reaction of the Government thereto; and
- (c) the steps taken by the Government to improve the mobile service?

**Answer**

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

- (a) Sir, Global System for Mobile Communication (GSM) based cellular mobile telephone service being provided by BSNL is generally working satisfactorily in rural areas of Andhra Pradesh at present.
- (b) Does not arise in view of (a) above.
- (c) The cellular mobile network of Bharat Sanchar Nigam Limited (BSNL) is being continuously optimized for its performance and monitoring of the network has been strengthened by BSNL to ensure performance as per the Quality of Service parameters prescribed by TRAI. The network is also being augmented progressively including in the rural areas of Andhra Pradesh for enhancement in coverage, capacity and Quality of Service.