

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3746
ANSWERED ON:10.09.2007
TELEPHONE DIRECTORY
Singh Kunwar Rewati Raman

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the telephone directories have not been updated so far;
- (b) if so, the reasons therefor;
- (c) the time by which these directories are likely to be updated; and
- (d) the last telephone directories issued in respect of Delhi, Mumbai, Chennai and Kolkata?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) & (b) Yes, Sir. In spite of best efforts, there have been some delays in bringing out new directories in some SSAs/Telephone Districts. The delay in printing of telephone directory is mainly due to:-

- (i) Non-availability of contractors for printing directories on reasonable terms.
 - (ii) Disputes on tenders.
 - (iii) Court/Arbitration cases.
 - (iv) Non supply/delay in supply by the printer as per schedule given in the contract.
- (c) The likely date of printing of updated Telephone Directory in various SSAs/Telephone Districts of BSNL is given in the Annexure.
- (d) Last telephone directory in Delhi, Mumbai, Chennai and Kolkata was issued in the year 2001, 2002, 2003 and 2006 respectively.