

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:4
ANSWERED ON:15.11.2007
INTEGRATED TRAIN ENQUIRY SYSTEM
Lagadapati Shri Rajagopal

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Integrated Train Enquiry System has been opened recently only in eight States of the country;
- (b) if so, the reasons therefor;
- (c) whether it is also true that customers other than Mahanagar Telephone Nigam Limited (MTNL) and Bharat Sanchar Nigam Limited (BSNL) are not able to access universal enquiry Number 139; and
- (d) if so, the time by when the Railways are going to extend the facility to all States and all networks?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a) to (d): Integrated Train Enquiry System is being commissioned in a phased manner in four regions of the country made for this purpose. Three regions i.e. North region having Delhi, Rajasthan, Haryana, Punjab, Uttarakhand, Himachal Pradesh, Jammu & Kashmir, Uttar Pradesh (commissioned on 17.07.07); West region having Maharashtra, Madhya Pradesh, Chhatisgarh, Gujarat, Goa (commissioned on 29.09.07) and South region having Karnataka, Kerala, Tamil Nadu, Pondicherry, Andhra Pradesh (commissioned on 15.10.07) have been covered. The remaining States and Union Territories in the East region are likely to be covered very soon. Mahanagar Telephone Nigam Limited (MTNL) and Bharat Sanchar Nigam Limited (BSNL) are the Telecom Service Providers (TSPs) for this service. This service will also be available on other networks in due course.